

Enabling Social Information Exchange via Dynamically Robust Annotations

Vishwajeet Pattanaik*

Shweta Suran

Dirk Draheim

Tallinn University of Technology

Estonia

Motivation



- "The Web is starting to wane in the face of a 'nasty storm' of issues" Tim Berners-Lee (2017)
 - political ads
 - behavioural micro-targeting i.e., "weaponised AI propaganda" (10.1353/jod.2017.0025)
 - clickbait (10.1007/978-3-319-63751-8)
 - fake news (10.1126/science.aao2998)
 - filter bubble (Pariser, 2011)
 - link rot i.e., web page decay (10.1007/s00799-016-0171-9)



Dokieli MicroBlogging Mobile Social Linked Data Summarization Social App Editor Integrated Network Tagging Client Client-Side Collaborative Musubi



How can we solve the **nasty** storm of issues with Web, using the wisdom of the crowd?

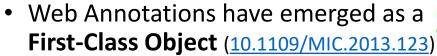
...while not relying on developers and content providers...

Background

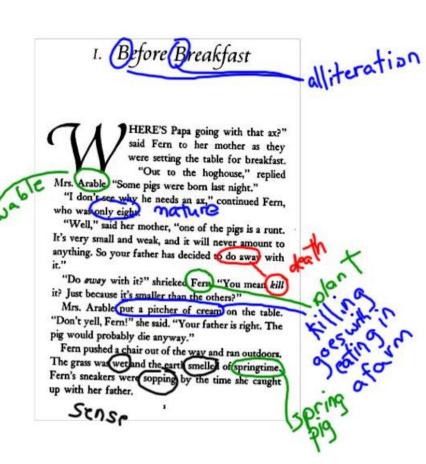




 An annotation is a note added to a book, drawing or any other kind of text as a comment or explanation. (2015)



Web annotation tools like:
 Hypothes.is are gaining tremendous interest. (10.1038/528153a, 10.1038/d41586-019-01427-9)



Related Work – Hypothes.is



- non-profit, started in 2011
- open-source software
- Goal: "to enable a conversation over the world's knowledge"

It's 215,000 users have added 5 million comments on scholarly sites

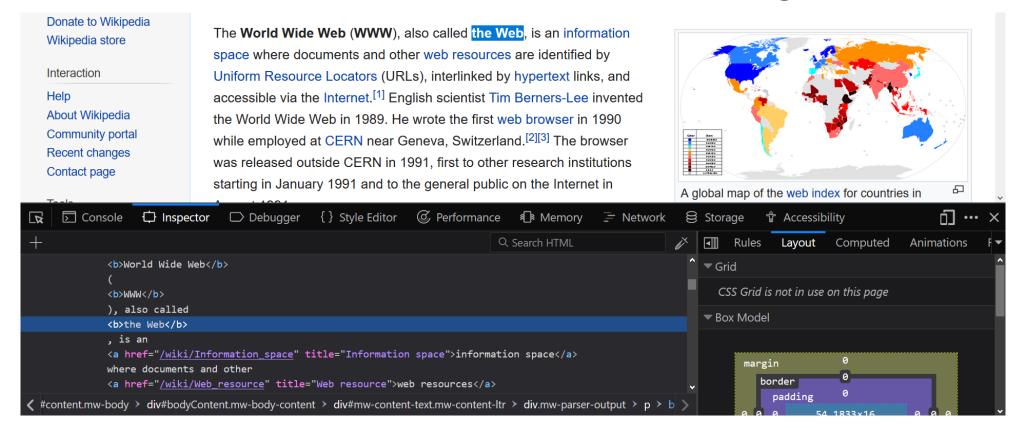
- Rina Shaikh-Lesko (<u>10.1038/d41586-019-01427-9</u>)







XPath (e.g. /html/body/div[3]/div[3]/div[4]/div/p[2]/b[3]) Matching





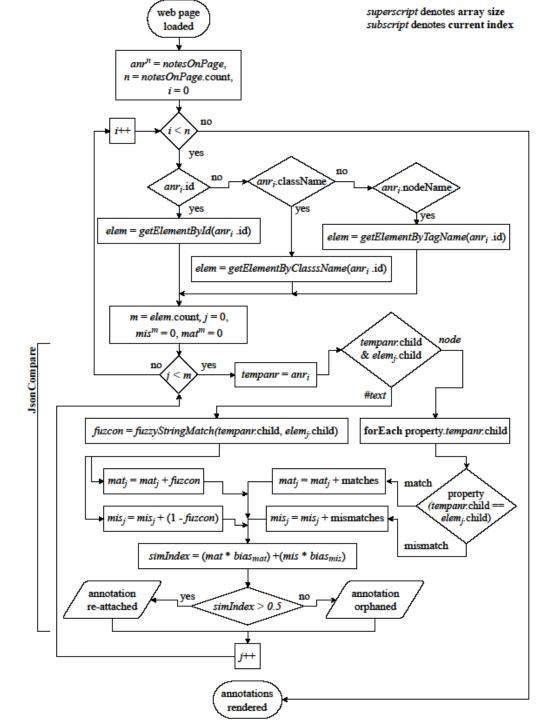


- Robustly anchoring annotations using keywords (Brush et al. <u>2001</u>)
- Robust anchoring of annotations to content (Brush et al. 2010)
 - String-matching algorithms:
 - Bitap matching (1992)
 - Myers diff (<u>1986</u>)
 - Levenshtein distance (1965)
- 27% Hypothes.is annotations already orphaned
- ...and 61% at risk of being orphaned soon (10.1007/978-3-319-24592-8 2)

Objectives

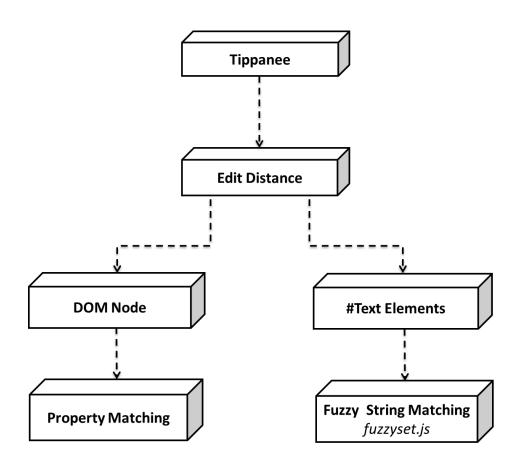


- Design and evaluate an artefact
 - web-based Crowdsourcing Information System (CIS)
 - Interoperable
 - Support *activities* on-the-fly
 - Act as conversation layer over the Web
 - Provide a stable and robust approach for tracking textual contextual
 - Provide a social environment that promotes co-creation (contribution & selection)
 - Based on the principles for Collective Intelligence



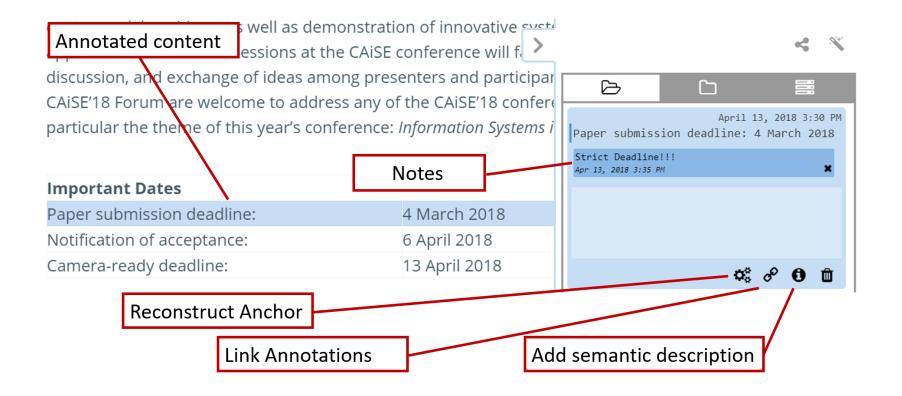
Tippanee to the rescue!









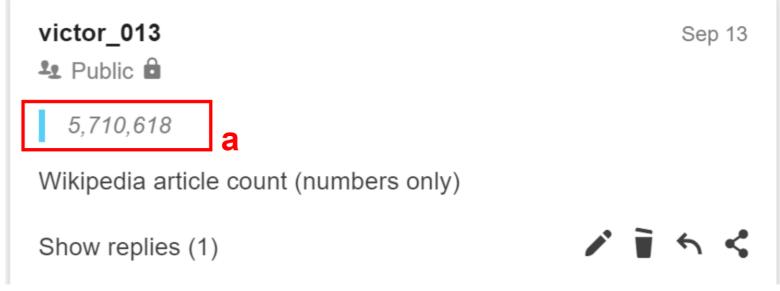




Hypothes.is vs Tippanee

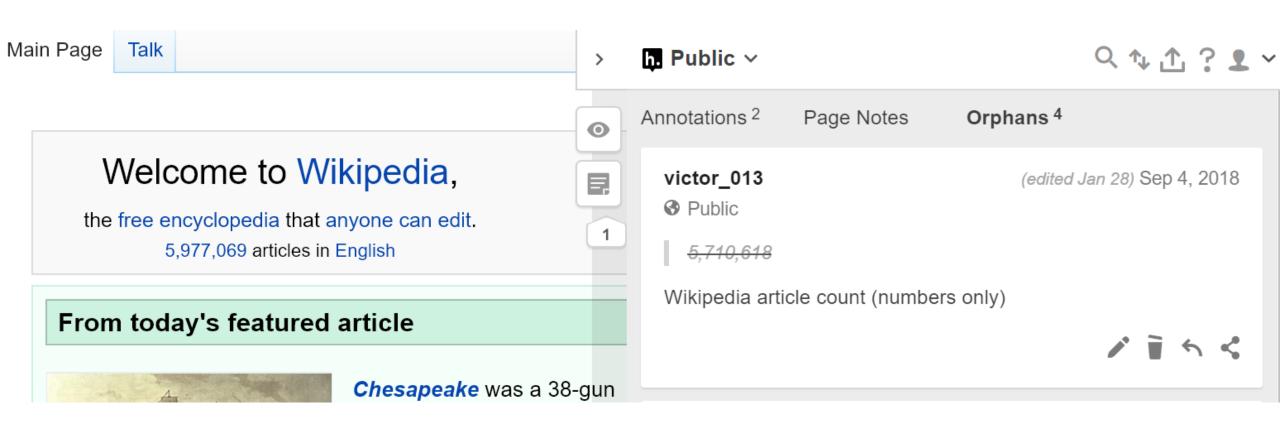














Read View sour



LSS





Welcome to Wikipedia,

the free encyclopedia that anyone can edit. 5,977,069 articles in English

- Arts
- Biogra
- Geogr

From today's featured article



Chesapeake was a 38gun wooden-hulled, three-masted heavy frigate of the United States Navy. She was one of the original six







- Novel anchoring approach
 - stable and robust
 - works both online-offline
- End-user oriented features
 - personalized archival of textual content
 - social knowledge management
 - Linking and visualizing annotated content (i.e., knowledge graph)
 - enriching web content with semantic metadata
 - allows for creation of new semantic vocabularies* work in progress





• Experiment 1:

- replicated 735 (Hypothes.is) annotations from more 650 different websites
- observed annotations over 3 months (expecting some web page decay)
- 91.41% annotations were successfully attached
- 12.41% over Hypothes.is' expected success (79%)

• Experiment 2:

- presented the tool to 25 candidates
 - found the tool useful and easy to use
 - users preferred the tool for social interactions, expression of opinion and information sharing
 - helped identify bugs and suggested additional UI features

Ongoing Work



- Anchoring approach test bench:
 - 50 websites
 - 120 webpages
 - 9 annotations per page
 - 96 variants per annotation
 - 103,680 data points for evaluation
- Support knowledge creation & exchange in organizations [using Nonaka's SECI model]
- Develop a generic model for Collective Intelligence [recently accepted @ ACM CSUR]
- Develop a novel user reputation model [less prone to bias]

"I think people's fear of bad things happening on the internet is becoming, justifiably, greater and greater..."

"...If we leave the web as it is, there's a very large number of things that will go wrong. We could end up with a digital dystopia if we don't turn things around. It's not that we need a 10-year plan for the web, we need to turn the web around now."

- Tim Berners-Lee, the inventor of the web

@ launch of "Contract for the Web" 24th November'2019



Questions?

and

Feedback!